

ROYAL DERNGATE &

Summary of Terms and Conditions of Employment relevant to post

Job Title	Customer Experience Manager
Salary	c£27,500 per annum (paid monthly)
Hours of Work	Minimum of 40 hours per week 5 out of 7 days
Work Location	Royal & Derngate, Guildhall Road, Northampton NN1 1DP
Holidays	Holiday year April – March 31 days per annum (including 8 days statutory holiday) -pro-rata in 1 st year 2 additional days after 3 years continuous service 3 additional days after 5 years continuous service
Notice Period	8 weeks (once completed probationary period)
Subject to:	Satisfactory Pre-employment Health Questionnaire Satisfactory References Probationary period – 6 months Compliance with the Immigration, Asylum and Nationality Act 2006
Additional Information:	Pension Scheme: Auto-Enrolment into NOW Pensions Scheme after three months service.