

We are making important changes to our access ticketing policy. As well as providing adapted shows for our audiences with certain access needs, we also recognise that it is just as important for us to be prepared for when customers with additional specific needs visit us.

The registration process allows you to tell us about any specific needs you have which will affect your booking and to apply for free* or discounted tickets should you need extra assistance during your visit. In exchange, we will be able to prioritise specific areas or seating according to your needs. If you think you, or someone you care for, may qualify for tickets under our new scheme we would also encourage you to complete this form. Please note that even if you have had reduced price tickets in the past, you will need to register under the terms of the new scheme to qualify for discounts.

The access scheme has been developed in consultation with local charitable organisations and other venues around the UK. By taking a few minutes to tell us about your specific requirements, our staff and volunteers can ensure that your tickets and seating are taken care of, leaving you free to relax and enjoy the show.

WHO IS ELIGIBLE?

The Access Membership Scheme is open to all our customers who may need additional assistance when visiting us. Customers who may need to bring a companion with them to the theatre for support can apply for free or discounted tickets via the scheme*. Please read the Terms and Conditions for full details.

HOW DO I APPLY?

- Registration is free and should only take a few minutes
- Please read the Terms & Conditions and fill in the attached Application form.
- Return it to us as soon as possible, along with a copy of the relevant documents if applicable (please do not send originals), via one of the following methods:

Download and complete the online version at www.royalandderngate.co.uk/access or scan a completed copy of this form and return via email to access@royalandderngate.co.uk

By post:

Box Office (Access Membership)
Royal & Derngate
19-21 Guildhall Road
Northampton
NN1 1DP

In person at Royal & Derngate.

*Proof of eligibility will be required.

Access Membership Scheme

Title & Name.....

Address.....

..... Postcode.....

Telephone

Email

SEATING AND ACCESS REQUIREMENTS

Please let us know if you have any seating and access requirements:

Wheelchair space (Please indicate approximate size of wheelchair)

Standard Large, e.g. motorised Specialist, eg laying down

Accessible seat for wheelchair transfer

Aisle seat (Please tick preference)

Aisle to the right Aisle to the left No preference

Steps

Max. number of steps.....

No steps

Other

Seat with extra leg room Seat close to the stage View of Sign Language Interpreter

Other (Please give relevant details and continue on a separate sheet as necessary)

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ASSISTANCE ANIMAL

Please tick this box if you bring an assistance animal

ACCESS PERFORMANCES

Please tick if you wish to attend any of the following access performances:

Sign Language Interpreted Performances Audio Described Performances

Captioned Performances Relaxed Performances

ADDITIONAL SUPPORT SERVICES

Please tick if you would find any of our additional support services useful:

Hearing enhancement facility Touch Tours

COMPANION TICKET APPLICATION

If you require assistance during your visit to Royal & Derngate, as well as receiving a discount on your own ticket, you may be entitled to a free or discounted ticket for a carer or companion (please tick one option below).

Limited Assistance Companion (Occasional additional support during your visit)

Mobility Assistance Companion (Assistance to and from seat and during the interval)

Essential Companion (Essential assistance/supervision throughout the performance)

One Essential Companion ticket is provided free of charge to patrons who are in receipt of any of the disability-related state benefits listed below. Wheelchair users and those certified as blind will qualify automatically. Please submit your documents, which should have been issued within the last 12 months and have not expired, as proof of entitlement.

- Medium to Higher rate Disability Living Allowance (DLA) or Attendance Allowance
- Employment & Support Allowance for a period of at least twelve months Personal Independence Payment (PIP)
- Working Tax Credit (disability element)
- Constant Attendance Allowance (with disability element only)
- The Independent Living Fund Disabled Student's Allowance
- Industrial Injuries Disablement Benefit
- War Disablement Pension
- Armed Forces Compensation Scheme (with guaranteed Income Payment Only)
- Vaccine Damage Payment
- Severe Disablement Allowance

This list has been compiled in accordance with the guidelines provided by the Department for Work & Pensions and may be subject to change. We reserve the right to refuse free essential companion tickets as necessary.

Limited Assistance and Mobility Assistance companion tickets will be charged at the same discounted price as the person in need of assistance. This will usually be £4 off per ticket, but may vary between performances.

The above entitlements are subject to change in accordance with the Royal & Derngate disability policy. Status will be reviewed every three years. If your circumstances change and you become in need of an Essential Companion, please supply us with the appropriate documents and we will amend your status.

DISCOUNTED TICKETS

Please tick this box if you would like to apply for a discounted ticket for yourself

This will usually be £4 off per ticket, but may vary between performances.

SEASON BROCHURE FORMAT

Please let us know which brochure format would be most useful to you:

Standard Print Large Print Audio CD Braille

PREFERRED CONTACT METHOD

With your permission, we can contact you in a variety of ways according to your needs. Please tick as many options as you wish.

Email Telephone Text Post

PERSONAL ASSISTANT

I have a Personal Assistant Their details are:

Title & Name.....

Address.....

..... Postcode.....

Telephone

Email

TERMS AND CONDITIONS

The Royal & Derngate Access scheme is open to all our customers who are defined as disabled under the Equality Act 2010. Proof of eligibility is required for all Essential Companion, Limited/Mobility Assistance tickets. Essential Companions must be at least 16 years old and cannot be registered on the scheme as needing assistance themselves. Parents of children under 14 years, in receipt of the above benefits, can claim one essential companion ticket per performance.

Royal & Derngate reserve the right to review and amend the scheme without prior notice and may also require customers to re-apply for the scheme after each review. Royal & Derngate reserve the right to cancel Access Scheme benefits for anyone they believe has given false or misleading information in order to receive discounts.

DECLARATION

Please sign and date below to confirm that you have read and agree to the Terms and Conditions.

Signed Date.....